

Significant time and money savings thanks to MSCRM-ADDONS solutions

With over a decade of creating innovative solutions for the workers' compensation industry, ReEmployAbility is the nation's largest provider of early return-to-work services and transitional employment programs. Through its proprietary program, Transition2Work®, the company connects injured workers to light duty assignments with non-profits in their community.

ReEmployAbility's vision is that anyone who is capable of something, can make an impact in the community where they live. To support this vision, ReEmployAbility serves Fortune 500 employers, the nation's largest insurance carriers and third-party claims administrators and maintains a

network of more than 35,000 nonprofit partners nationwide.

In order to provide their customers with efficient services using the newest technology, the company built their database on the Microsoft Dynamics 365 platform, which is a highly customizable and secure data and process platform.

However, upon implementing Microsoft Dynamics 365 as their primary database, ReEmployAbility quickly realized that more functionality was needed than what was offered. And so, our solutions came into play.

The story...

Challenges

- Easy, quick & accurate document creation
- Auto-selection & processing of multiple documents
- Document creation from multiple levels of record connections
- Seamless combination of merged templates into final documents
- High costs for additional storage
- Complex navigation within D365

Our solution

Many challenges – one flexible solution:

MSCRM-ADDONS

Three of our powerful solutions that helped ReEmployAbility take their Dynamics 365 user experience to the next level!

Customer benefits

- [DocumentsCorePack](#) allows fast & simple document creation and offers a set of tools to process documents
- [AttachmentExtractor](#) saves money and data capacity by moving e-mail attachments and e-mail content
- [SmartBar](#) facilitates an effective navigation and record count in Dynamics 365.

At-a-glance:

Customer: ReEmployAbility

Website: <https://www.reemployability.com/>

Customer Size: 100 employees

Country: Brandon, Florida

Industry: Professional services

Products and Services: Return-to-work services

Challenge

Upon implementing Microsoft Dynamics 365 Sales, ReEmployAbility realized that they needed to extend their document generation and processing capabilities beyond the delivered “out-of-the-box” functionality to address their business needs.

Document generation requirements included an easy, quick and accurate execution, the option for auto-selection and processing of multiple documents based on complex rules and record criteria, the creation of documents from multiple levels of record connections and the seamless combination of merged templates into final documents.

Furthermore, also the navigation within Dynamics 365 turned out to be very complex for non-savvy end-users and the costs for additional storage were very high.

Solution

Three of our powerful solutions:

With its One-Click-Actions and multi-part features, **DocumentsCorePack** has allowed ReEmployAbility to go from users manually selecting templates to simply clicking a button that predefines which templates to merge all at once. User errors have been eliminated and used daily, it’s the largest time-saver for operations processes.

SmartBar offers ReEmployAbility users a quick indication of record status or involvement in color or image form, eliminating the need for scanning and scrolling forms or clicking to related records.

AttachmentExtractor helps save money by extracting attachments to SharePoint and runs seamlessly in the background.

“The smart tools mscrm-addons.com has developed have taken our experience with Microsoft Dynamics to the next level. The tools are well-developed, well-supported, and the team is wonderful to work with. Everyone I’ve ever communicated with on the mscrm-addons.com team, from support to sales to execs, have been friendly, knowledgeable and helpful.”

Abby Torres, Director of IT

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